

Product NEWS

DB/TextWorks® Version 5.1: Web page Cataloging and ADA Compliance

With the recent release of DB/TextWorks v5.1, customers now have the ability to catalog and map Web content into the textbase. Web cataloging is accomplished directly from the Inmagic.net™ menu item found on the DB/TextWorks menu bar. By first opening an Inmagic textbase and then clicking on the Inmagic.net menu item, customers can surf the Web, highlight text on a Web page, and drop it into a field for the record referencing that page. This allows customers to easily incorporate links to outside information resources into the

knowledge base, thus effectively merging both internal and external information.

In other news, Inmagic announces that DB/Text® *WebPublisher* v5.1 complies with U.S. government mandates in regards to the American With Disabilities Act. Section 508 of the Rehabilitation Act, 29 U.S.C. § 794d, as amended, states that software be accessible to people with disabilities. Version 5.1 of DB/Text *WebPublisher* meets these requirements.

DB/Text® for Libraries v5.0 Now Has Enhanced Menu Screens

Inmagic announces that version 5.0 of DB/Text for

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Announcing BiblioTech PRO® Version 2.3

Version 2.3 of BiblioTech PRO, Inmagic's fully integrated library system, is now available. Version 2.3 offers many new features designed to empower both librarians and their end-users.

Version 2.3 offers librarians a new MARC Conversion utility (optional feature) with a powerful mapping tool, the ability to export records from any BiblioTech PRO table in XML format, and expanded duplicate record checking capabilities. In addition, the ANSI-standard thesaurus may now be displayed and printed in a hierarchical, cascading format.

The BibSpeed™ browser-based interface now offers

end-users the ability to add comments to Circulation Requests; to select material types from check boxes for all search strategies; to sort search results by title, main author, publisher, publication date, material type, or call number; and to view and select journals from alphabetic links. Librarians have additional tools to customize BibSpeed search results functions and displays for their end-users.

Forthcoming Inmagic Product Releases

Later this Fall, Inmagic will release DB/TextWorks v5.2. Registered InmagicADVANTAGE customers will be emailed version 5.2 the moment it is available. InmagicADVANTAGE is your way to stay current

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ANNOUNCING INTELLIMAGIC®:

A New Inmagic Tool to Help You Bring the Full Power of Business Intelligence to Your Enterprise

There is no doubt that your ability to implement and fine tune a comprehensive and strong market intelligence application provides you, your department, and your enterprise with a powerful tool that directly impacts revenue. Especially in this era, where enterprise access to contextually relevant and up-to-the-moment information on market conditions and competitors is vital to split-second decision making, business intelligence is now perhaps the most important killer-app available today.

However, a big problem with business intelligence is that traditionally it has not been easy to implement a solution that effectively merges internal and timely external content for the benefit of end-users.

This is about to change.

Inmagic is pleased to announce that we now offer a business intelligence solution designed to allow you to quickly and easily mount a very sophisticated business intelligence application in your enterprise—at a very attractive price! Inmagic's IntelliMagic system is an integrated, out-of-the-box solution that allows any organization to create and customize a business intelligence

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Receive Inmagic's
bi-monthly electronic
newsletter see page 2.

From the President



Phillip L. Green

WELCOME...

It's been 12 months since our last print newsletter. There's a reason why we've sent one to you today.

First and foremost, we've switched to an electronic newsletter format. If you would like to subscribe to Inmagic's electronic newsletter you can do so at www.inmagic.com/newsletters.htm. If you haven't been getting the electronic newsletter, a lot has been happening and we want to make sure that we reached everyone with our latest news and announcements.

Secondly, we are finding that in today's business environment, many of our customers are faced with two diametrically opposed forces. As most "knowledge workers" are well aware, we are all facing an information revolution that as John Naisbitt stated "We are drowning in information but starved for knowl-

edge." In addition, with the global economic slow down, most of us are also facing work environments where we are being told to "do more with less."

Inmagic products help our customers to not only face these issues but thrive in this "new" environment. They provide you, more than ever, with the ability to quickly build information repositories, and then deploy and publish this critical information via the Internet or intranet. We are dedicated to helping our customers thrive in this challenging environment by providing you with the tools to help you deliver value to your organization, demonstrate to management the full capabilities of your department, and increase your visibility.

Review the new announcements we are making in this newsletter as well as the recap of features we've announced over

the past 12 months. We continually enhance our products and services to ensure that you, the information professional, can remain in control of the wealth of information resources that your organization depends upon. With Inmagic, neither an information tsunami nor an economic slowdown will stop you from thriving in these challenging times.

Phil Green
President & CEO

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(Announcing IntelliMagic... Cont. from page 1)

application with the full capability of merging internal and external information sources.

Partnered with Northern Light as the first content provider of external content, the IntelliMagic system makes it easy to bring timely information right to the desktops of employees. By giving end-users the ability to merge breaking news and other external content with contextually relevant internal content, the IntelliMagic system provides an on-demand information snapshot that easily tailors to individual end-user needs.

Inmagic.net is the technology that delivers content to DB/TextWorks textbases at local IntelliMagic sites. DB/Text WebPublisher is the technology that distributes information through the corporate intranet. As Marshall Breeding states in his article on IntelliMagic appearing in October's issue of Information Today, "IntelliMagic can also be thought of as a business intelligence toolkit. The corporate library staff would use IntelliMagic to create Web-based business intelligence pages that can be accessed by authorized individuals throughout the

organization to retrieve current information dynamically on tightly focused areas of interest."

An example of an employee application using IntelliMagic could be an engineer working in the marketing department of a major cellular firm. That person may wish to gather intelligence on her counterpart departments at competing companies. By using the IntelliMagic system, the information professional can contextually merge in-house intelligence with the 24/7/365 content streams from Northern Light. The result is an individualized information snapshot on these competing companies that is relevant to her unique information needs.

For a discussion about IntelliMagic and how its out-of-the-box functionality can drive your enterprise, your department, and your career to higher levels of success contact Inmagic sales at U.S. 1-800-229-8398 ext. 257 or contact your local Inmagic dealer.

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Receive Inmagic's bi-monthly electronic newsletter.
Go to <http://www.inmagic.com/newsletters.htm>

A 12 Month Recap of Inmagic's Latest Product Releases

If you're not on Inmagic's email newsletter list, then you may have missed the product releases we list below. If you're not actively installing new Inmagic product releases, then you, your department, and your enterprise simply are missing the exciting new technology that is the foundation for the innovative practices seen in leading special libraries and information centers today. Keep current with the rapid development of Inmagic technology with Inmagic's InmagicADVANTAGE maintenance program*.

Contact Inmagic sales at U.S. 1-800-229-8398 ext. 257 or your local dealer for more information.

Latest Product Features

In the past 12 months, Inmagic's product development department has been hard at work on new features for DB/TextWorks, DB/Text *WebPublisher*, and BiblioTech PRO. The below summarizes the features added to each product line.

BiblioTech PRO

- Version 2.3
- BibSpeed: Material type selection is now included in Keyword, Multi-Field, and Document/Report Number search pages.
 - BibSpeed: Ability to sort bibliographies by Main Author, Publisher, Publication Data, and Material Type.
 - BibSpeed: In Journal Search, user may search on Title Begins or Title Contains.
 - BibSpeed: Additional customization functions.
 - BibSpeed: A Comments field has been added to circulation request window.
 - Record Update: Enhanced functionality for New Acquisitions to be displayed in BibSpeed.
 - Conversion/MARC: New MARC Conversion (utilizing MARC Transformer) offers expanded functionality including powerful mapping capability. This is an optional feature.
 - System Administration: Ability to output records from any table in BiblioTech PRO in XML format.
 - Thesaurus: Ability to display and print cascading thesaurus reports.
- Version 2.2
- System-wide E-mail options for the librarian to send messages and/or database content to users/vendors.
 - System-wide on demand spell-checking has been added to all non-validation, table-controlled text fields.
 - A new utility to facilitate the addition of multiple holdings.
 - Additional parameters for adjusting form sizes for Routing Lists to accommodate a greater variety of printers.
 - User self-renewals can be enabled through BibSpeed. Loan requests can also be sent from BibSpeed to the library.
 - Multiple URLs or image (document) files can be defined for any one citation. Indexer can control labels on the link button for each.
 - BibSpeed supports saving Web search results to a Word or Text file.
- Version 2.1
- Enhanced validation, thesaurus, searching and update functions allow users to operate with greater efficiency.
 - Expanded sort-by, results sorting and special character search options along with Web linking to search results.
 - Addition of a universal global modify utility (batch update).
 - Internationalization features including customization of currency symbol and date format .
 - Record level password controlled security and user-defined fields in all tables.

DB/TextWorks

- Version 5.1
- Support for Web page cataloging through Inmagic.net.
- Version 5.0
- Relevance ranking.
 - Rebuild indexes while checking a textbase.
 - "Expand" in the form designer, to enlarge a text window.
 - Attachments via Send Report as Mail.
 - New scripting function for email.
- Version 4.2
- "Buy" button to purchase books online.
 - "Script Input" boxes on a form.
 - Ability to skip N labels when printing.
 - As-you-type Spell-checker.

DB/Text *WebPublisher*

- Version 5.1
- Compliant With Americans With Disabilities Act.
- Version 5.0
- Relevance Ranking.
 - A "new query" button to take users back to the query screen.
 - The option to open expanded record displays in a separate browser window.
- Version 4.2
- Ability to search multiple textbases from one query screen.
- Version 4.1
- Improved report appearance matches DB/TextWorks desktop reports.
 - Button and Message Customization.
 - Multi-Lingual interface capabilities.

Note: DB/Text WebPublisher Lite, Inmagic's single database version of DB/Text WebPublisher, was released in May of 2000.

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*BiblioTech PRO maintenance is separate and distinct from InmagicADVANTAGE. Please contact Parker Livermore at 1-800-229-8398 Ext. 244 for more information.

(Enhanced Menu Screens... cont. from pg.1)

Libraries now offers enhanced menu screens, creating a user interface that allows easier, one-click navigation. The new menu screens allow easier access to modules, enabling faster and more productive user sessions.

With version 5.0, there is no longer a menu hierarchy. For example, when selecting the "Cataloging" option at the left side of the menu screen, a range of cataloging, searching, reporting, printing, and configuration options relating to cataloging are presented on the right side of that screen.

Placing all subject specific options available to the user on one screen leads to greater contextual understanding, fewer clicks, and improved work flow. Of additional assistance is the fact that all menu screens

have a consistent look and feel with homogenous sets of graphic modalities used throughout the program.

Other improvements include a small question mark symbol located at the top right-hand corner of most query and edit screens. By clicking on that question mark, the user is presented with context sensitive help related to that particular screen and its options. In addition, in several cases, query screens provide access to specific reports so that users need no longer use the DB/TextWorks menu bar functions to select different form and sort options. Scripts added to these query screens enable users to run different reports while in that screen.



(Product Releases... cont. from pg.1)

with Inmagic's numerous new releases each year. To learn more about InmagicADVANTAGE, call your Inmagic sales rep at U.S. 1-800-229-8398 Ext. 257 or call your local dealer.

Key DB/TextWorks 5.2 Features:

We're pleased to announce that very shortly Inmagic textbases will have the ability to import XML file formats. This functionality will add a third format to the two file formats currently supported: ASCII delimited and Inmagic tagged.

XML is an emerging standard for sharing data between applications. Because XML files support information tagging similar to HTML files, information can be manipulated in very flexible ways.

Record Level Security:

With the release of 5.2,

Inmagic textbases will offer record level security which allows knowledge workers to customize access to particular sets of information. For example, with record level security, varying permissions can be assigned to different users of the textbase. Some users can be given permission to see and change a select set of records. Other users can be given permission to see and not change that same set. Others won't be able to see that particular set at all.

Another example of record level security in action is the implementation of a union catalog. With record level security, each library is able to make changes to its own set of records while being denied permission to change the records of other libraries.



(12 Month Recap... Cont. from page 3)

DB/Text for Libraries

- Version 5.0
 - Enhanced menu screens (see page 1 for article).
 - Supports batch lending and returns in edit and query screens as an alternative to the application window.
 - Improved workflow.
- Version 4.2
 - Improved waiting list management.
- Version 4.1
 - Batch Lending via advanced scripting capabilities.
 - Batch Returns via advanced scripting capabilities.
 - Batch Lending and Returns supports bar codes.
- Version 1.0
 - Scripts are provided to encapsulate repetitive tasks so fewer keystrokes are needed for serial check-in.
 - View circulation status from the Catalog.
 - Buttons added to Serials for faster check-in and claim.
 - One-click button to print routing lists.
 - More statistical reports.
 - More on-screen assistance.
 - Forms and screens included for use with DB/Text WebPublisher.

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Inmagic Announces Expanded Customer Support Capabilities Via WebEx

Have you ever initiated a support phone call only to end up wishing that the support representative was actually sitting next to you in your office, looking at your computer screen with you, seeing and dealing with the problem with his/her own eyes?

If you've had any significant computer experience, you've probably had this desire. It runs deep in all of us simply because support calls thrust computer users into the unfamiliar role of translator between a machine and an unknown person perhaps thousands of miles away.

Inmagic is pleased to announce that Inmagic support now has the ability to virtually sit next to you when you place support phone calls to our offices in Woburn, Massachusetts. Using a Web based technology provided by a company called WebEx, Inmagic support personnel can interact with you live over the Web. When you call in, Inmagic support representatives can instantly initiate online sessions so that your issues can be diagnosed and fixed quickly. This enhanced capability is offered to Inmagic customers completely free of charge.

Here are some of the enhanced ways that Inmagic support representatives can now help you.

- ✓ View your screens with you so that you can be better guided to a solution
- ✓ Demonstrate the best way to use an application
- ✓ With your express permission, upload files for analysis

When you call Inmagic support, our representatives can instantly confer with you by telephone and by Web to give you the best solution quickly without requiring you to play the part of translator. This translates directly to savings in time which leads to greater productivity for you.

All Inmagic support phone calls need not be turned into WebEx calls. WebEx is intended for more difficult questions that are best answered by the hands-on functionality WebEx provides. If appropriate, your Inmagic customer support representative will be able to give you the instructions necessary to turn your call into a WebEx call.

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INMAGIC'S TRAINING SCHEDULE

To register for any of the courses below, call 800-229-8398 ext. 257 or email sales@inmagic.com.

INMAGIC DB/TEXT TRAINING WORKSHOP SCHEDULE

Dates	City	Course
October 24, 2001	Boston, MA (Woburn)	DB/Text WebPublisher
November 6-8, 2001	Los Angeles, CA (Culver City)	Level 1 DB/TextWorks Level 2 DB/TextWorks DB/Text for Libraries
November 13-16, 2001	Boston, MA (Woburn)	DB/Text WebPublisher Level 1 DB/TextWorks Level 2 DB/TextWorks DB/Text for Libraries
December 4-6, 2001	Denver, CO	Level 1 DB/TextWorks Level 2 DB/TextWorks DB/Text for Libraries
December 13, 2001	Boston, MA (Woburn)	DB/Text WebPublisher

DB/Text training can be conducted at your place of business. Just call U.S. 1-800-229-8398 Ext. 257 or contact your dealer for details.

Inmagic BiblioTech PRO Sales Seminar

A BiblioTech PRO Sales Seminar will be held in San Diego, CA on November 5, 2001. Contact Parker Livermore, National Accounts Manager for BiblioTech PRO at U.S. 1-800-229-8398 Ext. 244.

Inmagic Announces New White Paper

Written to Help Special Librarians Prosper in Recessionary Times.

Inmagic is pleased to announce a new white paper entitled "Your Mission-Critical Role as a Web Savvy Knowledge Broker: Five Steps Toward Making You Indispensable to the Enterprise in Any Economic Environment". Written to provide special librarians and other knowledge management (KM) professionals with a five-step process for prospering in the enterprise during recessionary times, it lays out a vision of what you can do starting today to become as successful as you wish to be. Go to <http://www.inmagic.com/adams/700> for FREE and almost instantaneous access to the white paper.

TRAINING AND SUPPORT UPDATE
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1. BiblioTech PRO® Tips and Tricks

Managing BibSpeed Search Results

Did you know that BiblioTech PRO BibSpeed users have three options for saving and managing their search results? Using the browser-based BibSpeed interface, end-users may:

- Save Search Strategy

Results may be saved to Saved Search Strategies and retrieved via My Transactions.

- Save Citations in Bibliography

Selected or all citations may be saved in a bibliography associated with the User record.

- Save Citations as Document

Selected citations may be saved to a file that can be read by Microsoft Word or other word processing application.

Visit the Inmagic, Inc. Web site Knowledgebase Article number 2250 at <http://support.inmagic.com/supbase.htm>  to learn more about empowering end-users to manage their search results.

2. DB/TextWorks Monthly Tip

Add a touch of professionalism to your forms with graphics.

Your company logo at the top of a report, on a query or menu screen will create the consistency that you and your clients come to expect on such things as reports, letter-head and corporate documents.

Picture boxes can be added to any screen and can be used both in DB/TextWorks and WebPublisher through the same mechanism. A picture box is added to a screen through the form, query, or menu designers.

In the designer(s), to add a picture box choose Edit>Add>Picture Box. In the Picture Box dialog choose Image from file and browse for the location of the image that you want to appear.

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To get answers to frequently asked questions, check out the Support Knowledgebase at <http://support.inmagic.com/supbase.asp> 

Inmagic Introduces Interactive Product Demo

Take a Tour of Inmagic's
Flash Enabled Interactive Product Demo.
Just visit <http://www.inmagic.com/demos.htm>

BIBLIOTECH PRO LIBRARY SYSTEM CHOSEN BY BOSTON LAW FIRM FOR UNIQUE INTEGRATED REFERENCE CAPABILITIES

Inmagic is pleased to announce that Foley Hoag, a Boston, Massachusetts law firm, has selected BiblioTech PRO to play a key role in the revamping of its integrated library information system. The firm has selected BiblioTech PRO primarily because the system offers industry unique integrated reference capabilities.

Because BiblioTech PRO runs on Progress software's industry-standard RDBMS backbone, it has a powerful client/server architecture that allows it to integrate a range of reference request, reference tracking and reference management functions directly into the system. With this functionality, BiblioTech PRO now provides Foley Hoag with a powerful tool to streamline and automate a core group of workflow processes, saving them hundreds of hours over the life of the application.

The key reason BiblioTech PRO was chosen by Foley Hoag is that whereas most library systems relegate reference requests into a separate module, BiblioTech PRO integrates all reference requests directly into the core system. By doing so, BiblioTech PRO provides Foley Hoag library staff with the ability to easily track requests as well as to efficiently save request and request results into the knowledge base for reuse by staff and end-users. BiblioTech PRO also provides library staff with the functionality to run reports on requests so that request trends and usage parameters can be analyzed and process improvements can be made.

Apart from its reference request capabilities, Foley Hoag also chose BiblioTech PRO for its integrated circulation request, acquisitions request and end-user self-renewal functionality.

In other news, BiblioTech PRO has also been selected by Dreyfus Corporation, the United States Sentencing Commission, and the Project Management Institute as their new library system of choice. For more information on BiblioTech PRO, contact Parker Livermore, National Accounts Manager, at U.S. 1-800-229-8398 ext. 244. International inquiries can call +1-781-938-4442. Inmagic clients in the U.K. can contact the sales department at Esprit Soutron Partnership Ltd. at +44-1332-821-800.

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